

Response Requested Within:
30 Days



Peel and affix this label.

84

| | |
|---------|-------------|
| Date: | 2/17/15 |
| Status: | Not Covered |

**** Important Information Regarding Your Water Service Line ****

Dear [REDACTED],

This letter is to inform you that as a homeowner you are responsible for the full cost of repairing your exterior water line. We have found that your property at [REDACTED] is not covered with Exterior Water Service Line Coverage from us.*

The water service line buried underground on your property could fail without warning, leaving you responsible for the cost of repair. Repair or replacement of this line can be expensive—costing you thousands of dollars in unforeseen expenses—which could burden finances.

Protection is available for eligible West Linn homeowners with city water or private well lines.

Coverage Amount: \$6,000 Annual Benefit, multiple service calls up to your coverage amount
30-day wait period with a money-back guarantee

Monthly Rate: \$5.49

Property Address: [REDACTED]

City: West Linn

*** * * Important * * ***

Take action to protect the buried water line on your property. Complete and return the enclosed form—remember to affix your address label—or call 1-877-444-7750 to accept this *optional* coverage. For fastest processing, please visit our secure website WaterServiceLineProtection.com.

Please respond before March 26, 2015.

*HomeServe USA Repair Management Corp. ("HomeServe"), with corporate offices located at 601 Merritt 7, 6th Floor, Norwalk, CT 06851, is an *independent company separate from your local utility or community* and offers this optional service plan as an authorized representative of the contract issuer, AMT Warranty Corp., 59 Maiden Lane, 43rd Floor, New York, NY 10038.

Important Questions & Answers

What am I responsible for?

As a homeowner, you are responsible for the exterior water service line on your property. In some towns, the service line beyond the property boundary to the main connection may remain the homeowner's responsibility, but it is not included in this coverage.

Does my homeowners insurance or local utility company cover this?

Most basic homeowners insurance policies and local utility companies do not cover repair or replacement of the water service line. If you find you have similar coverage, you can contact HomeServe to cancel and you will receive a refund of your service agreement fee, less any claims paid.

Who is eligible for coverage?

A residential homeowner with sole responsibility for the exterior water service line may be eligible. Residences not affixed to a permanent foundation, recreational vehicles and properties used for commercial purposes are not eligible for coverage. If you live in a development community with a condominium, co-op or homeowners association, your exterior water service line may not be an individual homeowner's responsibility, so please check with your association before accepting this coverage.

What is covered?

Coverage provides, up to the benefit amount, for the covered cost to repair or replace a leaking or permanently blocked exterior water service line from your property boundary or well casing to the external wall of your home that is damaged due to normal wear and tear, not accident or negligence.

What is not covered?

Repair to any exterior water service line that branches off the main line, accidents and damage or negligence caused by you or others. Additional exclusions apply. To see full Terms and Conditions with complete coverage and exclusion details prior to enrolling call 1-877-444-7750 or go to WaterServiceLineProtection.com.

When can I make a service call?

Your plan starts the day your form is processed, and there is an initial 30-day waiting period before you can make a service call, giving you 11 months of coverage during the first year. This prevents service calls on pre-existing conditions and helps keep the coverage affordable.

What is the cancellation policy?

You may cancel within 30 days of your start date for a full refund; cancellations after the first 30 days will result in a pro-rata refund less any claims paid.

What is the term of my service agreement?

Your coverage is based on an annual contract. For E-Z Pay, credit card or debit card customers: regardless of the payment frequency you select, your service agreement will be automatically renewed annually on the same payment terms selected, at the then-current renewal price. Your coverage will remain in effect unless you call to discontinue.

What is E-Z Pay?

E-Z Pay is a paperless and stress-free way to pay for your coverage. Payments are automatically debited from the bank/checking account of your choice as your payment becomes due, at no additional cost.

What quality of repair can I expect?

Local, licensed and insured plumbers perform all covered repairs, which are guaranteed against defects in materials and workmanship for one year.

Who is HomeServe?

HomeServe is an independent company providing emergency home repair services and protection solutions to homeowners across the U.S. If you have questions about this mailing or to be removed from our mailing list, call 1-855-321-9871.

ACCEPTANCE FORM

1502SHSHNEORZ-9B99

Please correct address information below, if necessary, before submitting.

West Linn, OR 97068-3923

PHONE

E-MAIL

A. E-Z PAY (see back of letter)

Please Complete Section A, B or C

I have enclosed a check for my first payment of:

- \$5.49 per month
- \$16.47 per quarter
- \$65.88 per year

I authorize HomeServe to charge my account for Exterior Water Service Line Coverage at the frequency specified and my financial institution to debit these payments from the account provided. I understand that, regardless of the payment frequency I select, my optional coverage is based on an annual contract and will be renewed annually on the same payment terms selected at the then-current renewal price. I have the option to cancel this contract at any time without additional cost to me by calling 1-877-444-7750. I confirm that I am the homeowner and have read the information in this package and meet the eligibility requirements for this coverage.

AFFIX LABEL HERE

OR ACCEPT COVERAGE ONLINE AT

WaterServiceLineProtection.com

Signature (required)

PLEASE MAKE PAYABLE TO HOMESERVE

GIGE40142804H 1502SHSHNEORZ-9B99

1248-2001-BP26-2-84-12887
1502SHSHNEORZ-9B99
02_HS_BP

B. CREDIT/DEBIT CARD

Please Complete Section A, B or C

I authorize HomeServe to charge my first and all future payments for Exterior Water Service Line Coverage to my credit/debit card at the frequency specified. I understand that, regardless of the payment frequency I select, my optional coverage is based on an annual contract and will be renewed annually on the same payment terms selected at the then-current renewal price. I have the option to cancel this contract at any time without additional cost to me by calling 1-877-444-7750. I confirm that I am the homeowner and have read the information in this package and meet the eligibility requirements for this coverage.

- \$5.49 per month
- \$16.47 per quarter
- \$65.88 per year



Expiration Date:

□□/□□

Card Number:

□□□□□□□□□□□□□□□□

Signature (required)

C. ONE-TIME CHECK OR MONEY ORDER

I have enclosed my check or money order for my payment of \$65.88 for optional Exterior Water Service Line Coverage. I confirm that I am the homeowner and have read the information in this package and meet the eligibility requirements for this coverage.

Please be sure to sign and date your check or money order in the amount of \$65.88 for this coverage.

PLEASE MAKE PAYABLE TO HOMESERVE

Signature (required)

1-877-444-7750