



West Linn Public Library

Strategic Planning Survey Results

We are grateful to the **580 community members** who completed our Strategic Plan Survey this fall. As we continue reviewing the full results to inform the Library's next Strategic Plan, we're pleased to share early highlights and emerging priorities. Community feedback shows that the West Linn Public Library is deeply valued, widely used, and strongly supported. Respondents report using the Library regularly for books, digital resources, programs, and welcoming public space. Friendly staff, convenient access, and a broad range of materials consistently ranked among the Library's most appreciated features.



HAVE A CLACKAMAS COUNTY LIBRARY CARD

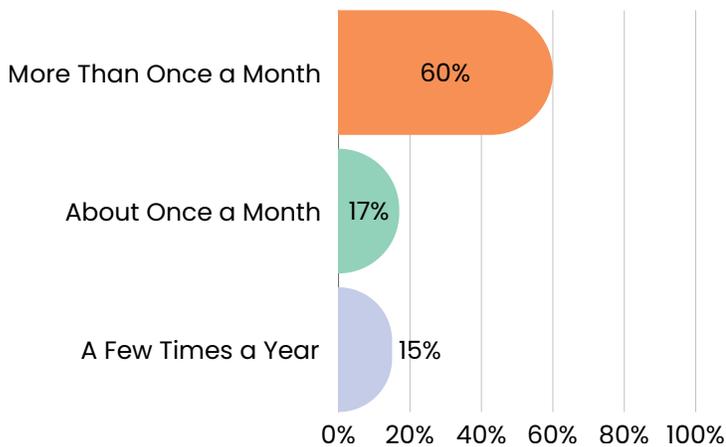
Library access is nearly universal among survey respondents.



SAY THE WEST LINN PUBLIC LIBRARY IS A VALUABLE COMMUNITY RESOURCE

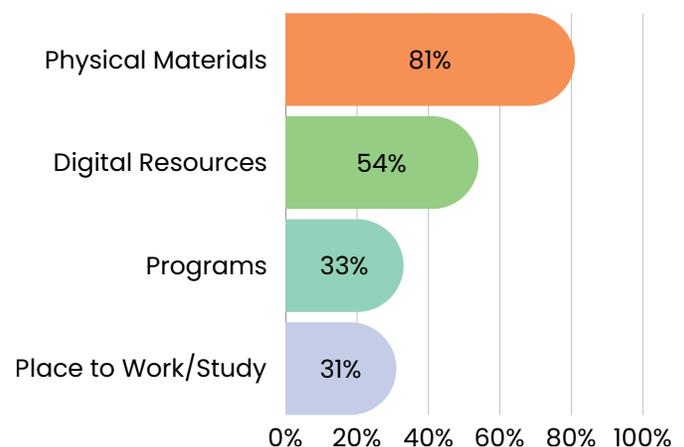
In fact, 90% rate the library as a *very valuable* community resource.

FREQUENCY OF LIBRARY USE



The Library is part of residents' regular routines, rather than an occasional stop. More than three-quarters of respondents use the Library at least once a month.

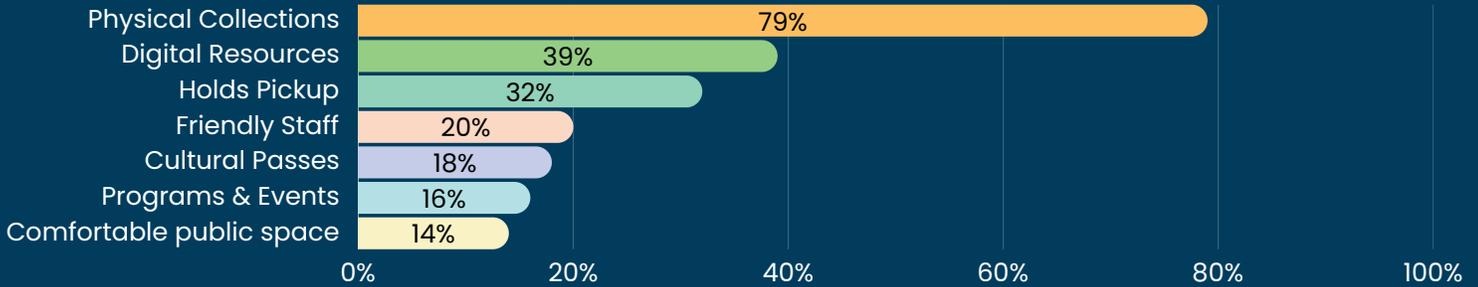
HOW PEOPLE USE THE LIBRARY



The Library supports a wide range of needs, from reading and learning to connection and quiet space. Books remain central, and digital access and shared community space are also important.

FAVORITE THINGS ABOUT THE LIBRARY

Respondents were limited to three selections to help us identify what the community values most.



FUTURE FOCUS AREAS

Residents support growth in collections, programs, technology and welcoming spaces.

Programs

- Review and align with evolving community needs
- Strengthen program marketing & promotion

Collections

- Expand access to both print & digital materials
- Improve discoverability of unique and high-interest materials

Space & Accessibility

- Invest in technology & digital access
- Explore parking solutions
- Continued development of Makerspace

HOW HAS THE LIBRARY MADE A DIFFERENCE IN YOUR LIFE OR THE GREATER COMMUNITY?

Most common themes from open-ended responses describing how the West Linn Public Library has made a difference in residents' lives.

