MUNICIPAL SYSTEMS SOFTWARE

WITH TYLER TECHNOLOGY

IGA SUPPORT

- IGA Agreement between West Linn and Lake Oswego into its 3rd Month

- Have met with department heads

- In continuous contact with IT Manager and Finance Director

- Some limited but successful hands-on fixes

…ONCE UPON A TIME

- City of Lake Oswego used:
  - A DOS based Utility Billing System
  - PeopleSoft for Financials with Clackamas County
  - A stand alone Software solution for Cash Collection
  - A DOS based program called Gavel for Court
- We standardized on INCODE from Tyler technologies
  - All modules are "in-house" with the exception of hosted On-Line Billing Components

MODULE COMPARISON

Modules West Linn proposing to Acquire

- ☐ General Ledger   ☐ Utility Billing   ☐ Accounts Payable

- ☐ Accounts Receivable   ☐ Payroll*   ☐ Human Resources*

- ☐ Employee Self Service*   ☐ Project / Grant Accounting

- ☐ Budget Manager   ☐ Bank Reconciliation   ☐ Report Writer module

- ☐ Scanning module   * Note: ADP is used by LO for these services

Modules West Linn already owns

- ☐ Municipal Court accounting   ☐ Centralized Cash Collections

TYLER TECHNOLOGIES STRENGTHS

- Best Customer Service we've ever received

- Their software suites are designed for medium sized cities

- We have a strong user group in the region

- City of Lake Oswego is part of Tyler's National Advisory Board

IMPLEMENTATION

- Tyler will set a timeline schedule for module installation/migration

- My staff and I will add a project management element to ensure success of the effort

- West Linn IT and the affected departments will identify "champions" for each of the modules

- User Training availability is essential to achieving successful implementation