GRANICUS

Video Streaming Platforms

Video Streaming Suggestions

Video streaming typically requires the use of media plugins. While the necessary plugins will often come pre-installed, you may need to install or enable plugins to watch streaming video. We recommend installing the Adobe Flash Player and Microsoft Silverlight plugins if they are available for your system.

While we recommend certain platforms and web browsers, many other operating systems and web browsers can successfully stream videos. For example, Mozilla Firefox and Google Chrome are both known to work on many platforms. Please note that not all features are available to all web browsers on all platforms.

Recommended Platforms:

Microsoft Windows Vista, 7, 8, or 10

· Recommended browser: Microsoft Internet Explorer, version 11 or newer

Mac OS X

• Recommended browser: Safari, version 6.0.5 or newer.

iOS, version 9.3 or newer

Android, version 6.0 or newer

- Recommended browser: Google Chrome (Chrome users see here if you are having streaming issues)
- For Android versions 4.0 and earlier, on-demand is supported on many devices. Live streaming is only supported if the Flash plugin is installed.

Please Note: Android has a very rapidly changing ecosystem. As new devices and operating systems are released, we are committed to addressing any issues within 60 days.

Beta and pre-release versions of operating systems and web browsers are not supported.

See the following for instructions on enabling Adobe Flash Player in your web browser:

Enabling Flash in Chrome

Enabling Flash in Firefox

Enabling Flash in Microsoft Edge