
Oakland, CA

- Oversight Enacted by Measure LL: <https://cao-94612.s3.amazonaws.com/documents/oak062931.pdf>
- Body Name (1) : **Community Police Review Agency (CPRA)** - reviews complaints of police misconduct, makes disciplinary recommendations to the City Administrator.
 - Website: <https://www.oaklandca.gov/departments/community-police-review-agency>
 - Began as the Citizen's Police Review Board (CRPB), which was disbanded December 15, 2017
 - Staff:
 - Agency Director - attorney, former prosecutor
 - Agency Investigators - 1 investigator for every 100 officers
 - Outside Counsel
 - Budget: The City is responsible for funding the above roles, at a minimum
- Body Name (2): **Police Commission** - reviews policies, procedures, and General Orders, proposes changes, approves/rejects proposed changes (subject to City Council's review/approval).
 - Website: <https://www.oaklandca.gov/boards-commissions/police-commission>
 - 7 District/ regular members + 2 alternate members - all volunteer
 - Meets weekly
 - Members cannot be current/former police, or current/former City employees, current/former police union representative
 - Mayor nominates 3 regular commissioners + 1 alternate, subject to Council's approval.
 - A 9 member selection panel nominates 4 regulars + 1 alternate, subject to council approval.
- How to file complaints:
 - Online via:
https://apps.oaklandca.gov/CPRAPublic/?_ga=2.180645031.164637525.1615172536-471416070.1614551006
 - Online Anonymously via:
https://apps.oaklandca.gov/CPRAPublic/?_ga=2.180645031.164637525.1615172536-471416070.1614551006
 - Request a complaint form to be mailed or faxed
 - Download a complaint form (available in 4 languages) and return by mail or fax
 - Via an App:
<https://www.oaklandca.gov/news/2018/new-app-allows-oakland-community-to-file-police-complaints>

San Jose, CA

- Website: <https://www.sanjoseca.gov/your-government/appointees/independent-police-auditor>
- Body Name: **Office of the Independent Police Auditor**
 - Established by the San Jose City Council in 1993 ~ in 1996 the voters amended the City Charter to establish this office as a permanent arm of city government.
 - Reviews Police Department investigations of complaints against police officers, makes recommendations with regard to Police Department policies and procedures, conducts public outreach to educate the community on the role of the Independent Police Auditor and to assist the community with the process and procedures for investigation of complaints against police officers.
 - Does not investigate complaints of police misconduct, does not have investigatory powers, does not review investigations initiated by the PD (current ballot measure seeks to expand these powers)
 - 2019 Year End Report: <https://www.sanjoseca.gov/home/showpublisheddocument?id=64206>
- Charter: <https://www.sanjoseca.gov/your-government/appointees/independent-police-auditor/establishment-of-the-office/charter>
- Ordinance: <https://www.sanjoseca.gov/your-government/appointees/independent-police-auditor/establishment-of-the-office/ordinance>
- Six Staff Members:
 - Independent Police Auditor (leadership) - attorney
 - Assistant IPA - attorney
 - IPA Senior Analyst x2 - masters w/non-profit/advocacy experience, bachelors in IT/data analysis
 - IPA Analyst (junior) - city experience, masters degree
 - Office Specialist - some college/administrative studies
- FAQ Page available in 3 languages
- How to file complaints:
 - Online complaint form (see “sample” document)
 - Phone
 - Email
 - Mail
 - In-person (currently closed due to Covid)
- Page dedicated to explaining the complaint process: <https://www.sanjoseca.gov/your-government/appointees/independent-police-auditor/filing-a-complaint/complaint-process>

- Page dedicated to the audit process:
<https://www.sanjoseca.gov/your-government/appointees/independent-police-auditor/filing-a-complaint/audit-process>
- Page Dedicated to the History of all Recommendations Made:
<https://www.sanjoseca.gov/your-government/appointees/independent-police-auditor/ipa-recommendations>
- Online Community Survey:
<https://www.sanjoseca.gov/your-government/appointees/independent-police-auditor/establishment-of-the-office>

Washington, D.C.

- Website: <https://policecomplaints.dc.gov/>
- Two Bodies, both created by a 1999 statute: <https://policecomplaints.dc.gov/node/1298796>
 - *“The District statute establishing the Office of Citizen Complaint Review and its governing Citizen Complaint Review Board was enacted in 1999. In 2004, the office and the board body were renamed the Office of Police Complaints (OPC) and the Police Complaints Board (PCB).*
 - **Body Name (1): Office of Police Complaints**
 - Staffed by civilians and has authority to receive complaints of harassment, inappropriate language/conduct, retaliation, unnecessary/excessive force, discrimination, failure to identify. Investigate citizen complaints, civilian oversight of LE policies, procedures, and training, and promote positive community-police interactions.
 - Large Staff:
 - Director, appointed by the board (attorney, former city attorney, prosecuted police for misconduct, former police officer, military experience), and Deputy Director
 - Chief Investigator, 2 Investigation Managers, 3 Senior Investigators (7 Investigators), and Investigative Clerk
 - Legal Counsel, Research Analyst, Public Affairs Specialist, and Program Coordinator
 - Executive Assistant, Staff Assistant, and Receptionist
 - Internship Program
 - Re: Staff Diversity: *“Overall, the agency has worked to recruit a very talented and racially and ethnically diverse staff.”*
 - How to File Complaints:
 - Online at:
<https://policecomplaints.dc.gov/page/office-police-complaints-online-complaint-form> (click “Yes” to first response to open up form) **complaint form is available in 14 languages**

- In person
- Call M-F
- 24 hour hotline
- At any Police Station
- Download a form
- Email the form
- Mail the form
- Fax the form
- Drop off a form at any Police Station to be forwarded
- Or at any of 21 “community partner” offices
- How Decisions are Made:
<https://policecomplaints.dc.gov/page/complaint-examiner-decisions>
- Mediation Program:
 - OPC refers some cases to mediation
 - Mediation sessions are facilitated by an independent third party mediator.
 - Mediator guides the complainant and the subject officer through a conversation about the incident that led to the complaint with the goal of reaching a common understanding between the parties.
- Engages in Community Outreach:
<https://policecomplaints.dc.gov/page/community-outreach>
- Body Name (2): **Police Complaints Board**
 - OPC reports to this board monthly
 - Reviews a report of complaints received by OPC, disposition of those complaints, reviews the OPC ED’s determinations re: dismissal of complaints, makes recommendations to the Mayor, Council, MPD re: changes in policy that may decrease police misconduct.
 - Consisting of 5 members, one must be a member of the MPD, other 4 are to have no current affiliation to LE.
 - All residents of D.C, staggered 3 year terms w/o compensation, Mayor nominates members who are then confirmed by the Council.
 - Meets once/month.
- Budget: *“There are authorized such funds as may be necessary to support the Board and the Office. The establishment of the Board and the Office are dependent upon the availability of appropriated funds. Any entitlement to compensation under this chapter for services rendered shall be dependent upon the availability of appropriated funds to pay such compensation.”*