



In Case of Emergency:

Clackamas County Disaster Management: <https://www.clackamas.us/dm>

Air Quality Index: airnow.gov

West Linn Emergency preparedness: <https://westlinnoregon.gov/police/emergency-operations-plan>

American Red Cross: Oregon <https://www.redcross.org/local/oregon/about-us/locations/northwest-oregon-chapter.html>

City Code Political Signs: https://westlinnoregon.gov/sites/default/files/fileattachments/planning/page/6361/info_bulletin_on_political_signs_updated_4.23.2020.pdf

Northwest Natural Gas Emergency: **Emergency: 1 (800) 882-3377.** <https://www.nwnatural.com/residential/safety/gasleaks/smellrotteneggs>

If you smell natural gas, see downed power lines, or suspect another emergency situation, leave the area immediately and call 9-1-1. Then, call PG&E at 1-800-743-5000.

24-hour Customer Service Line: 1-800-PGE-5000
(1-800-743-5000)

24-hour Power Outage Information Line: 1-800-PGE-5002
(1-800-743-5002)

Gas leak safety tips

Signs of a possible gas leak include:

- Sulfur like smell or rotten egg smell
- Hissing, whistling or roaring sounds
- Damaged connections to gas appliances
- Dead or dying vegetation in otherwise moist areas over or near pipeline areas
- Unusual soil movement or bubbling water

- Do not use your telephone. This includes cellular phones and all types of portable communication and electronic devices that have a battery.
- Do not light matches or create any other source of ignition.
- Do not operate any electrical switch, including lights, on or off. This could create a spark.
- Evacuate everyone from the area.
- Call NW Natural (from a phone NOT INSIDE the building with the leak) at **800-882-3377**.

Turn off your gas ONLY if you hear natural gas leaking inside or outside. Once the gas is off, leave it off. Follow **these steps** to turn off your gas valve located on the houseline connected to your meter.

If the leaking gas ignites, do not attempt to put out the flames. Call the Fire Department and then NW Natural.

Leave the area immediately. Call 9-1-1 first, and then PG&E at [1-800-743-5000](tel:1-800-743-5000).

Downed power line safety tips

What to do if you see a downed power line:

Never, ever touch a downed power line or go near one. Power lines are not insulated like power cords. Always assume the power line is live.

- Don't touch a downed power line or other equipment.
- Don't touch anything or anyone in contact with a downed power line.
- Keep children and pets away from a downed power line.
- Don't drive over a downed power line.

Leave the area immediately. Call 9-1-1 first, and then PG&E at [1-800-743-5000](tel:1-800-743-5000).