

Cut the Red Tape project notice, sent to all households with June utility bill



WEST LINN UPDATE

June 2013

How About a Little Less Red Tape?



The City of West Linn is looking for ways to eliminate unnecessary, inefficient regulatory barriers associated with doing business in the City, and to provide incentives to encourage more positive economic development. Your ideas and feedback are critical in ensuring that these changes are effective and respect our West Linn quality of life.

Please share your ideas online:
<http://westlinnideas.com>

Fun in the Sun!

Did you know that West Linn operates five spray grounds? These conveniently located facilities are located in your neighborhood parks.



Hammerle Park
1505 Lewis Street



Marylhurst Park
1800 Valley View Drive



Tanner Creek Park
3456 Parker Road



Willamette Park
1200 Volpp Street



Robinwood Park
3600 Fairview Way

E-Blast to Business License Holders April 25th, 2013 437 citizens received email

Take this short City of West Linn economic development survey.

[View this email in your browser](#)



Let's Cut The Red Tape

Help West Linn create a healthy business climate.

As a business license holder in the City of West Linn, your opinion is valuable. The City is looking for ways to eliminate unnecessary, inefficient regulatory barriers associated with doing business in the City, and to provide incentives to encourage more positive economic development. Your ideas and feedback are critical in ensuring that these changes are effective and respect the quality of life West Linn residents demand.

Please consider taking a moment to share your ideas about how the City of West Linn can "cut the red tape" and remove inefficiencies. Your feedback will be used to shape upcoming changes, which are intended to benefit business owners and create a more business-friendly environment in West Linn. Below you'll find a link to a quick online survey. The survey is anonymous and will take only five minutes to complete.

[Please click here to take the survey.](#)

We appreciate your time and effort in making West Linn a great place to do business. Please feel free to call or email with questions. Thank you!

Chris Kerr
Economic Development Director
City of West Linn
403-723-2538
ckerr@westlinnoregon.gov
"City of West Linn: Your Business is Our Priority"
<http://WestLinnOregon.gov>

E-Blast to Home-Based Business License Holders April 25th, 2013

384 citizens received email

Take this short City of West Linn economic development survey.

[View this email in your browser](#)



Let's Cut The Red Tape

Help West Linn create a healthy business climate.

As a West Linn business owner with a Home Occupation permit, your opinion is valuable. The City is looking for ways to eliminate unnecessary, inefficient regulatory barriers associated with doing business in the City, and to provide incentives to encourage more positive economic development. Your ideas and feedback are critical in ensuring that these changes are effective and respect the quality of life West Linn residents demand.

Please consider taking a moment to share your ideas about how the City of West Linn can "cut the red tape" and remove inefficiencies. The City recognizes that home-based business owners face distinctive challenges, and we hope to better meet your unique needs. Your feedback will be used to shape upcoming changes, which are intended to benefit business owners and create a more business-friendly environment in West Linn. Below you'll find a link to a quick online survey. The survey is anonymous and will take only five minutes to complete.

[Please click here to take the survey.](#)

We appreciate your time and effort in making West Linn a great place to do business. Please feel free to call or email with questions. Thank you!

Chris Kerr
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403-723-2538
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"City of West Linn: Your Business is Our Priority"
<http://WestLinnOregon.gov>

**Weekly E-Newsletter sent May 29th, 2013 to West Linn Wednesdays subscribers
5,563 citizens received email**

Thank you for reading today's "West Linn Wednesday" update from the City of West Linn!

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[West Linn Old Time Fair Court in Starlight Parade](#)

Spectators to the Portland Rose Festival Starlight Parade, Saturday, June 1, 2013, are asked to give an especially enthusiastic response to entry number 38, the West Linn Old Time Fair Court. They will take part in the televised parade to promote the 57th Annual West Linn Old Time Fair.

[Celebrate Father's Day in a Memorable Way](#)

Fathers and daughters can make memories to last a lifetime at the annual Daddy Daughter Dance, Friday, June 14, 2013, presented by West Linn Parks and Recreation.

[How About a Little Less Red Tape...](#)

West Linn is looking for ways to eliminate unnecessary, inefficient regulatory barriers associated with doing business in West Linn. Take this brief online survey today about how to reform the business climate in West Linn.

[Connect With West Linn!](#)

Did you know West Linn has a [Facebook](#) and a [Twitter](#) account designed to provide you with up to date information? Sign up today!



**Weekly E-Newsletter sent May 15th, 2013 to West Linn Wednesdays subscribers
5,680 citizens received email**

Thank you for reading today's "West Linn Wednesdays" update from the City of West Linn!

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[Check Out the West Linn Library Used Book Sale This Weekend](#)

The Friends of the Library are having a used book sale! Drop by the Teen Room on the lower level of the library May 18 and 19 for some great deals! Best selection on Saturday. Sunday is bag day; \$3 a bag! The sale will be open noon to 4:30pm both days.

[How Do You Connect With West Linn?](#)

Did you know West Linn has a [Facebook](#) and a [Twitter](#) account designed to provide you with up to date information? Sign up today!

[How About a Little Less Red Tape...](#)

West Linn is looking for ways to eliminate unnecessary, inefficient regulatory barriers associated with doing business in West Linn. Take this brief online survey today about how to reform the business climate in West Linn.

[Voting is Now Open for Movies in the Park 2013](#)

Cast your vote for your favorite movie for this fun summer movie series. The movies with the most votes will be announced on June 1.



**City of West Linn website “Spotlight” on main page during “open period” of survey
 Current City of West Linn Economic Development Department “Spotlight” (shown below)**

CITY OF West Linn

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How about a little less red tape?

Cut the Red Tape
Cut the Red Tape: Project Purpose & Scope
 The City of West Linn is working to eliminate unnecessary, inefficient regulatory barriers associated with doing bus...
[read more](#)

Key Topics

	Why West Linn?		Cut the Red Tape
	West Linn Business Exchange		Film and Media Permitting
	West Linn City Council Approves Temporary Home...		Clackamas County Tourism & Cultural Affairs...

Economic Development Home

- Why West Linn?
 - Community Facts
- Business Resources
 - Permits, Codes, Forms & Fees
 - Start or Grow Your Business
 - West Linn Chamber of Commerce
 - West Linn Business Exchange
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 - Available Industrial & Commercial Properties
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- News, Events & Publications
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 - Cut the Red Tape
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August 1st Article by Mike Jones

Wednesday, August 07, 2013



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AIR CONDITIONING SERVICE SPECIAL Bernard's Garage, Inc. \$69.99

Local Weather

82°F West Linn Fair Humidity: 38% Wind: 5 mph

7 Aug 2013 8 Aug 2013 83°F 81°F 88°F 60°F

Daily News Where you Live

Table with 3 columns: Location, News Item, Location. Includes Beaverton, Clackamas, Estacada, Forest Grove, Gresham area, King City, Hillsboro, Lake Oswego, Milwaukie, Oregon City, Portland, Portland SE, Portland SW, Sandy, Sellwood, Columbia Co., Sherwood, Tigard, Tualatin, West Linn.

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State police warn that scammers are out for money
TVF&R offers summertime safety tips for children
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News Briefs

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Opinion

- State failed to address toxic chemicals in children's products
Readers Letters

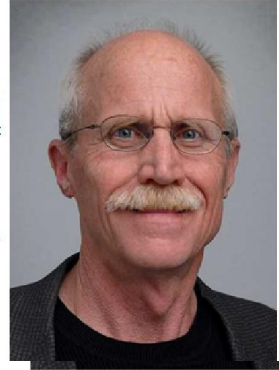
Cut the Red Tape Project: West Linn focuses on economic development

Created on Thursday, 01 August 2013 01:00 | Written by Mike Jones

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Creating a positive environment for economic development in West Linn is a city council priority, and in March of this year, the city council directed staff to commence a regulatory streamlining project.

Termed the Cut the Red Tape Project, this regulatory streamlining project is a critical component of our economic development goal. The council understands that to truly make a difference in the economic climate of our community, we need to ensure that doing business in West Linn is transparent, understandable and efficient.



by SUBMITTED - Mike Jones

The city council met with the planning commission on April 1 to kick start this project. Then, on July 8, the city council received a detailed report from staff that included specific recommendations for consideration. The council provided guidance to staff on the Cut the Red Tape Project and on many of the individual initiatives proposed.

The list of regulatory changes that the council requested staff prepare for our consideration is available online at westlinnoregon.gov/economicdevelopment/cut-red-tape. I invite you to review this list and learn more about how the proposed initiatives can make doing business in West Linn easier.

The next step in the process is planning commission review of the proposed initiatives and a planning commission recommendation to the council on the project. The council has directed the planning commission to take a deliberate but expedited review process so the council can move forward with further consideration of this important council goal.

I believe it is critical to West Linn's future to keep projects such as this on the timeline the council adopted as part of its goals in March. I encourage you to get involved and informed on this project as it moves forward through review and comment stages. Please contact our economic development director, Mr. Chris Kerr, at ckerr@westlinnoregon.gov if you have questions about the "Cut the Red Tape Project" or to schedule a time to meet with him to learn more.

Thank you for your continued support of West Linn's focus on local economic development. Economic development is a key component to ensuring that our city remains the finest community in which to live, work, learn and play in Oregon.

Council President Mike Jones is a West Linn City Councilor.

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- Four candidates vie for interim municipal judge
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- Bill aims to block Stafford composting facility
- Police honor centennial with new badge



Opinion

- Cartoon
- Century Garden Day was a great success thanks to volunteers, donors
- Readers' Letters
- A perfect storm of opportunities is brewing at the falls
- Keith Steele brings experience, continuity to school board

My Community

- Washington Post ranks Wilsonville, West Linn among top high schools
- Former West Linn girl captures Texas poetry prize
- A fine day for a faire
- A time-honored tradition
- A gold medal for West Linn High School

West Linn consults local businesses in economic development efforts

Created on Thursday, 09 May 2013 04:00 | Written by Ashley Graff

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Polar Systems urges help in relocation process

In early 2013, West Linn's City Council identified economic development as a priority, directing staff to focus on creating a friendlier and more vibrant business environment in the city. A primary council goal is to modify codes and processes to remove regulatory and financial barriers and incentivize positive community economic efforts. Chris Kerr, West Linn's economic development director, leads this effort and is assisted by the Economic Development Committee, a volunteer citizen group.



by SUBMITTED PHOTO - City Councilor Thomas Frank (left) and Economic Development Systems President Tim Tragesser.

As part of our work to remove regulatory and financial barriers for businesses, the city is engaging directly with local business owners to identify the difficulties encountered by those seeking to navigate city development codes and processes. Councilor Thomas Frank and Chris Kerr began conducting outreach visits to local businesses to learn about their experiences. This series will highlight these visits with local business owners.

On April 29, Councilor Thomas Frank and Chris Kerr met with Polar Systems President Tim Tragesser and Consultant Shane Boyle, who is also the virtual chief information officer for the city. The company opened in 1981 in Southeast Portland but relocated to West Linn in 2010.

Polar Systems started out using a hardware sales model, building PCs and servers, for example, but through the years has evolved into a service-based business. Now operating under the managed services model, Polar Systems performs as outsourced IT and provides everything from basic help desk services to strategic IT consulting.

The company also now owns the West Linn building it occupies and intends to remain there, having recognized the high quality of life factors like low crime, family-friendly character, great schools and low taxes that make the city appealing to businesses.

Currently the company employs 23 full-time employees, but by the end of the year expects the staff to increase to about 27. The typical client served by Polar Systems is local (not a chain), offers services of a professional nature and employs a staff of 10 or more.

According to Tragesser, choosing West Linn as a relocation destination, rather than staying in Southeast Portland, achieved two major goals. First, West Linn offers a more desirable image and allowed the company to feel comfortable inviting clients to the office, and, second, West Linn is geographically attractive due to its centralized location and transportation access.

Polar Systems has the opportunity to draw employees from West Linn and surrounding areas and easily service clients in the area. Tragesser also mentioned relief at moving away from stringent and expensive Multnomah County requirements. The company did suggest the city could focus on making relocations as easy as possible for businesses and perhaps offer incentives. Polar Systems also expressed support for the possibility of resources such as a business mentorship program or a welcoming committee that would provide assistance early on in the relocation process.

These outreach visits and the conversations they generate are valuable tools for the city's economic development department. If you operate a business in West Linn and have ideas to share about the city council's goal to reduce regulatory and financial barriers, visit westlinnideas.com to take an online survey.

Find out more about Polar Systems at polarsystems.com.

— Ashley Graff is the economic development/public affairs intern for the city of West Linn

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65°F
West Linn
Fair
Humidity: 65%
Wind: 0 mph

10 May 2013	11 May 2013
86°F 66°F	82°F 82°F

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Opinion

- State failed to address toxic chemicals in children's products
- Readers' Letters
- Cut the Red Tape Project: West Linn focuses on economic development
- Firefighters are leading the way
- Readers' Letters

YOUR HOMETOWN NEWSPAPER

My Community

- School district families weigh kindergarten alternatives
- Debs dance into their second half-century
- SunGarden's new director comes full circle
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- Local Scouts earn Eagle rank

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YOUR HOMETOWN NEWSPAPER

West Linn consults local businesses in economic development efforts

Created on Thursday, 02 May 2013 04:00 | Written by Ashley Graff | [f](#) [e](#)

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Local business finds need for corporate workspace in West Linn



By: SHIRLEY FEO - Economic Development Director Chris Kerr, far right, and City Councilor Thomas Frank recently visited with Dahlgren Footwear business owner Alex Kachirisky, far left, and Kris Dahlgren.

In early 2013, the West Linn City Council identified economic development as a priority, directing staff to focus energy and resources on creating a friendlier and more vibrant business environment in the city.

A primary council goal is to modify codes and processes to remove regulatory and financial barriers and incentivize positive community economic efforts. Chris Kerr, West Linn's economic development director, is leading this effort and is assisted by the economic development committee, a volunteer citizen group.

To best remove regulatory and financial barriers, the city must first understand the difficulties encountered by those seeking to navigate West Linn development codes and processes. Councilor Thomas Frank and Kerr began conducting outreach visits to local businesses to learn about their experiences with the city. This series will highlight these visits with local business owners and examine the challenges they seek to solve or address.

On April 3, Frank and Kerr met with Kris Dahlgren and Alex Kachirisky of Dahlgren Footwear, a family-owned, outdoor and casual sock manufacturer based in West Linn. The company was started in 1979 by Dahlgren's parents, Ray and Diane, and all Dahlgren socks are made in the United States. The Dahlgren brand is competitive in the marketplace, differentiating itself through its patented technology and the unique blend of merino and alpaca wool used in production. Dahlgren is primarily a business-to-business operation, working with national and international distributors, but also manages a small online sales business.

Dahlgren, the company's president, was recently honored among top executives from companies like Nike, Eddie Bauer and The North Face. She was awarded a "40 Under Forty" award from Sporting Goods Business, which recognizes young executives making a difference in their fields before their 40 birthdays.

The meeting between the city and Dahlgren revealed that the company has plans to scale up. Currently operating out of their home, Dahlgren and Kachirisky want to keep their business in West Linn, but see a need for additional and affordable office space within the city. The couple requires a more professional and corporate meeting location to host clients and to make Dahlgren's external appearance consistent with its operational and financial professionalism. Dahlgren and Kachirisky also expressed interest in the idea of a cooperative workspace, a place that could serve as a midpoint between working out of their home and shouldering the high cost of retail space alone. The need for increased access to capital and the opportunity for local business networking were also topics of discussion.

The city of West Linn recognizes that home-based businesses play a significant role in the local economy. Based on 2010 census figures, West Linn has the second highest percentage of people who work at home in the state at 8.9 percent. Lake Oswego led with 10.9 percent of the city's population working at home.

These outreach visits and the conversations they generate serve as a valuable tool for the city's economic development department. If you operate a business in West Linn and have ideas to share about the city council's goal to reduce regulatory and financial barriers, visit westlinnideas.com to take an online survey. Find out more about Dahlgren Footwear at dahlgrenfootwear.com, and stay tuned for next week's article featuring news from a visit with Polar Systems Inc.

(Editor's note: As the city council focuses on economic development this year, we thought readers would be interested in a series keeping tabs on the city's work and development in this area. Ashley Graff is the economic development/public affairs intern for the city of West Linn.)

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Warning: <http://portlandtribune.com/vb9/95-news/151457-mea6d8n0m0z0j0a-local-business-in-economic-development/efforts> is unreachable.

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West Linn's Cut the Red Tape project is underway

Created on Thursday, 16 May 2013 04:00 | Written by For The Tidings

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City seeks input from area businesses on how to remove obstacles, barriers



How about a little less red tape?

by SUBMITTED GRAPHIC - The city of West Linn is looking to reduce the amount of red tape local businesses must work through.

The city of West Linn has initiated its Cut the Red Tape project, which will eliminate unnecessary and inefficient regulatory barriers associated with doing business in the city and instead provide incentives that encourage more positive economic development.

The information received will guide the city in making changes to existing development regulations and processes, an effort that aims to result in a more streamlined process that will provide greater predictability for property owners and the community.

According to Mayor John Kovash, "For the last few years, staff and council have worked on making our government more efficient, effective and responsive to the needs of the community. This project is a continuation of those efforts."

The Cut the Red Tape project is being led by West Linn Economic Development Director Chris Kerr, who encourages local business owners to share their thoughts online at westlinnideas.com.

"Feedback from local business owners and developers is critical in ensuring that changes to development regulations respect the quality of life West Linn residents demand," Kerr said.

If you operate a business in West Linn, have done business in the city or just have ideas to share about the city council's goal to reduce barriers, you are encouraged to visit the website, take a short survey and provide feedback.

Assisting Kerr in this effort is the West Linn Economic Development Committee. The EDC is a seven-member group of citizen volunteers, appointed by the city council, whose purpose is to help further bridge the gap between the business community and city government. The EDC has assembled a five-member working group to engage individually with local business owners to discuss in greater detail the difficulties in navigating West Linn's development regulations and to recommend solutions that will promote a more business-friendly environment in the city.

Recent articles in the Tidings have highlighted another component of the city's outreach efforts, which involve direct one-on-one visits between city council members, city staff and targeted local business; recent examples include Dahlgren Footwear and Polar Systems.

These illustrate the city's ongoing attempts to engage and listen to the concerns of the business community at large.

City Councilor Thomas Frank said, "These visits help to strengthen these important relationships and provide direct feedback to the city on potential reforms and policies to make it easier to do business in the city. This (project) is an important step to identify unnecessary barriers and take meaningful action to address them. We want businesses and entrepreneurs to consider West Linn as they open, expand or relocate."

After completing the public outreach process, reviewing the results of the online survey and drafting recommended amendments, public hearings on the proposed reforms are expected to be heard by the planning commission and city council this summer.

For more information or if you have questions about the project, contact Kerr at 503-723-2538 or email ckerr@westlinnoregon.gov.

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Wind: 5 mph

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-  **City of West Linn** @WestLinnUpdate 8 Jul
#WestLinn Council learning how to #CutTheRedTape in #ecdev and also #WoodrowWilson quotes. @mrthomasfrank
pic.twitter.com/tdPBgD622t
[View photo](#)
-  **City of West Linn** @WestLinnUpdate 24 May
Still need your feedback! How should West Linn #CutTheRedTape and encourage positive economic growth? Share ideas at westlinnideas.com.
[Expand](#) [Reply](#) [Delete](#) [Favorite](#) [More](#)
-  **City of West Linn** @WestLinnUpdate 8 May
Thanks for your feedback on how to #CutTheRedTape and encourage positive economic growth. Join the conversation at westlinnideas.com!
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-  **City of West Linn** @WestLinnUpdate 29 Apr
#WestLinn wants to #CutTheRedTape and encourage positive economic growth. Your feedback is critical! Share ideas at westlinnideas.com
[Expand](#)

Facebook Posts



The image shows a Facebook post from the 'City of West Linn - Government' page, dated May 24. The post features a graphic with a pair of scissors cutting through a red diagonal strip, with the text 'How about a little less red tape?' overlaid. The text of the post asks for feedback on cutting red tape and encourages sharing ideas at <http://westlinnideas.com/>. The post has two likes from 'Noë Lee and Julianna Arken Walters' and a comment box is visible.

City of West Linn - Government
May 24

What do you think? The City needs your feedback about how to Cut the Red Tape! West Linn is looking for ways to eliminate unnecessary, inefficient regulatory barriers associated with doing business in the City and to provide incentives to encourage more positive economic development. Your ideas and feedback are critical to ensuring that these changes are effective and respect the quality of life West Linn residents demand. If you haven't already, visit our online survey at <http://westlinnideas.com/> to share your thoughts.

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Noë Lee and Julianna Arken Walters like this.

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How about a little less red tape?

West Linn

City of West Linn - Government
May 8

Thanks for your feedback, West Linn! Would anyone else like to participate in the online survey? The City is looking for ways to eliminate unnecessary, inefficient regulatory barriers associated with doing business in the City and to provide incentives to encourage more positive economic development. Your ideas and feedback are critical to ensuring that these changes are effective and respect the quality of life West Linn residents demand. Share your thoughts at [http://westlinnideas.com/!](http://westlinnideas.com/)

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City of West Linn - Government, Judith Maloney Yocom, Laura Lee Scott and Brittany Reubendale like this.

1 share

Write a comment...

City of West Linn - Government shared a link.
April 29

What do you think? The City of West Linn is looking for ways to eliminate unnecessary, inefficient regulatory barriers associated with doing business in the City and to provide incentives to encourage more positive economic development. Your ideas and feedback are critical to ensuring that these changes are effective and respect the quality of life West Linn residents demand. Share your thoughts at [http://westlinnideas.com/!](http://westlinnideas.com/)



West Linn, Oregon
westlinnideas.com

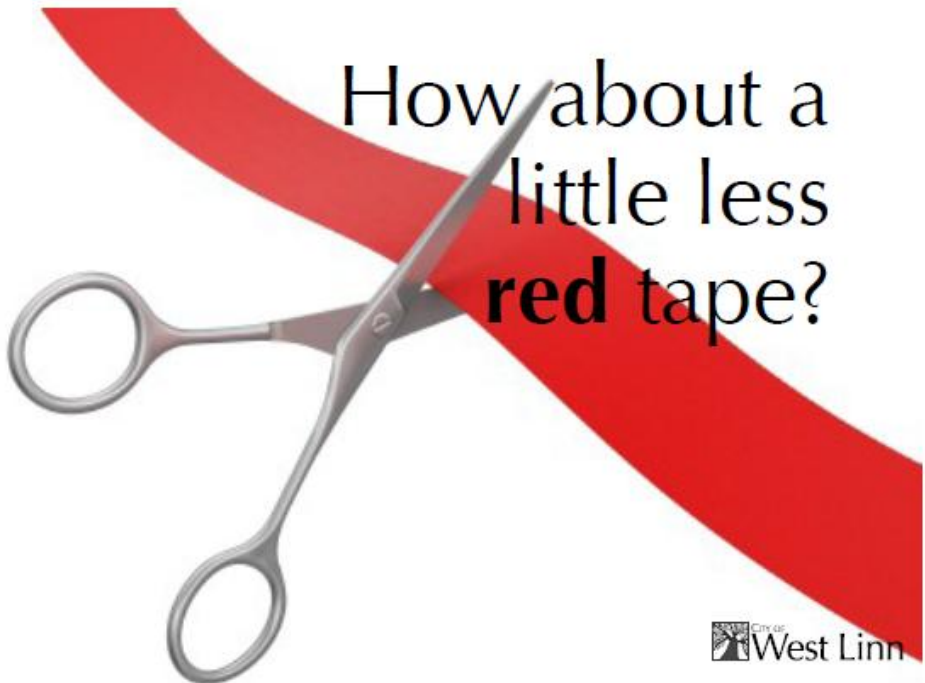
West Linn citizens, civic organizations, businesses, and government work together to create a community with strong hometown identity, high quality of

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381 people saw this post Boost Post

250 postcards promoting the survey link, distributed in April by Chamber of Commerce, Council Members, EDC Members and Staff

(Front)



(Back)

CITY OF West Linn

The City of West Linn is looking for ways to eliminate unnecessary, inefficient regulatory barriers associated with doing business in the City, and to provide incentives to encourage more positive economic development. Your ideas and feedback are critical in ensuring that these changes are effective and respect the quality of life West Linn residents demand.

Please share your ideas online:
<http://westlinnideas.com>

Project "Kickoff" with public outreach	Review existing Code	Draft documents prepared	Planning Commission hearings	City Council public hearings
April	May	June	July	August

Questions? Ideas? Please contact:
 Chris Kerr, Economic Development Director
 503-723-2538, CKerr@WestLinnOregon.gov
 City of West Linn * 22500 Salamo Road * West Linn * 97068

Online Survey with results from approximately 60 respondents

Do you think the City's development review/permitting process should be less restrictive to ease the burdens it places on business owners and developers?

Yes

No

What are the most important actions the City could take to make it easier for you to operate/expand a business here?

List some examples of any specific innovative permitting and/or development review procedures you have experienced in working with other cities that could be adopted by West Linn.

In your opinion, what is the most attractive aspect of operating a business in West Linn?

Do you have any additional comments, suggestions, or questions?

Would you like us to contact you to discuss your ideas further?

Yes

No

If yes, please leave your contact information.

LinkedIn Group, West Linn Business Exchange, Posted July 16th, 2013

Reseller Opportunity - Want to partner with a leading Time & Attendance Software provider?

West Linn Business Exchange

Discussions Members Promotions Jobs Search Manage More... Discussion | Poll

« Previous 14 of 16 Next »

Add to Manager's Choice • Close Discussion

West Linn Update: The City Council has made it a priority to promote economic development in our city. Your input is valuable!
Share your thoughts on the City's Cut the Red Tape initiative here. West Linn City Council and staff are working to promote economic development and business activity in the City. Specific changes have been proposed to the Community Development Code (CDC) and other development regulations, procedures and fees. The goal is to reduce costs and streamline the review process to encourage more investment in our community.

Follow the link to an overview of the proposed amendments under consideration. These changes are important for the future of our City. Frankly, more changes are necessary, but these are an important first step. Take a look and post your questions and thoughts here, or contact me at 503-723-2538 or ckerr@westlinnregion.gov.

Cut the Red Tape westlinnregion.gov
The City of West Linn is working to eliminate unnecessary, inefficient regulatory barriers associated with doing business in the City, and to provide incentives to encourage more positive economic development. The City appreciates your ideas and...

23 days ago

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- Paul Dougherty has joined the group. Send message • 5 days ago
- Hiedi Simon has joined the group. Send message • 6 days ago

See all updates »

WELLS FARGO

"We need a partner committed to our goals"

LinkedIn Group, West Linn Business Exchange, Posted July 8th, 2013

Got what it takes to be a Modern Marketer? Find out the 5 Steps (before your competition does).

West Linn Business Exchange

Discussions Members Promotions Jobs Search Manage More... Discussion | Poll

« Previous 11 of 16 Next »

Add to Manager's Choice • Close Discussion

The City Council will hear from Economic Development Director Chris Kerr tonight about proposed "Cut the Red Tape" changes to spur economic development in our community. Check out the agenda link:
http://westlinn.granicus.com/MetaViewer.php?meta_id=15399&view=&showpdf=1

westlinn.granicus.com westlinn.granicus.com
1 month ago

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Latest Updates

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See all updates »

LinkedIn Polls

What's the biggest productivity inhibitor for your company's mobile/remote workers? Please use comments to elaborate.

- Limited access to business apps/data
- Slowing connectivity on regular basis

Cut the Red Tape Survey Summary 6-6-2013

1. Response rate: 26.6 percent
 - Surveys viewed: 225
 - **Surveys completed: 60**
2. Have you had experience with permitting in West Linn?
 - **Yes : 53 percent**
 - No: 47 percent
3. What was the nature of the work? (by number of responses)
 - **Residential building permit: 13**
 - **Business license/Home business license/home occupation permit: 13**
 - Subdivision, zone change or site plan review: 6
 - Tree removal: 3
 - Sign permit: 1
4. Should the City's process be less restrictive for business owners and developers?
 - **Yes: 66 percent**
 - No: 34 percent
5. What are the most important things the City could do to make it easier for you to operate or expand your business here? (by number of responses)
 - Less restrictive signage regulations: 3
 - Lower fees: 2
 - Count off-street parking toward required parking minimum: 1
 - Reduced submittal requirements: 1
 - Consolidating business and home occupation permits: 1
 - Clarify stormwater requirements: 1
 - Develop more space for light-industrial uses: 1
 - Protections for home-based businesses from nuisances like noise, odor, and lights: 1
 - Allow smaller lot sizes: 1
 - Extend construction hours and home music instruction to 8 or 9 pm rather than 7pm: 1
 - Use local business for local civic events: 1
 - Loosen regulations for home-based businesses (less parking, more trips, more employees, etc.): 1

- More information for small businesses on City Website and better marketing for small businesses: 1
 - Reduce turnaround time for permit issuance: 1
 - Allow more flexibility in interpretation of standards and policies: 1
6. Examples of innovative procedures that West Linn should consider: (by number of responses)
- **Reduced turnaround time for permit approval: 2**
 - **Create a specific zone for public facilities, such as schools: 2**
 - Expedited process for green development projects
 - Create a temporary use process that permits temporary modular classrooms
 - Adjust site plan review thresholds to avoid minor projects being subject to full-blown review
7. What is the most attractive aspect of operating a business in West Linn?
- **I reside here: 10**
 - **Location: 9**
 - Proximity to other regional amenities: 2
 - Low taxes: 2
 - Little competition from Big Box retailers: 2
 - Parks
 - Safety