

West Linn Haunted Trail FAQ

What is West Linn Haunted Trail?

Treat yourselves to the frightening merriment during the most spirited season of all! Halloween as West Linn materializes all manner of frights for Guests brave (or foolish) enough to enter our dark world. Filled with spooky scenery, frightening characters, and scary surprises, West Linn has been haunting people since 2010.

Are your attractions open if it rains?

Absolutely! All activities are outdoors but in a forested area. Dress for the conditions.

Can I buy Tickets Online in Advance?

Tickets are available in advance at our website at a discounted price, or at the box office each day of operation. Advance ticket sales allow you to skip most of the line and use the "pre paid" line. Online Ticket sales stop at 12pm (noon) for that day's event.

Is there a long wait to get in?

The time you spend in line varies depending on the turn out that evening. A wait of 30 – 60 minutes is not uncommon.

How can I become a Cast Member of West Linn?

To be a Cast Member you must be at least 16 years old, follow the rules, and do your best. No experience is necessary—we'll teach you everything you need to know.

Where do I park?

The park has a main parking lot and an overflow lot that has ample free parking for all of our guests. Please use caution and watch children around moving cars. We recommend carpooling whenever possible.

Do you accept credit cards?

Yes for our online registrations. Ticket purchased at the event are paid on a cash basis only. There is an ATM onsite for your convenience.

Can I take pictures?

Yes, by all means, bring your cameras! There are many opportunities for picture taking in front of funny photo opportunity backdrops and with our roaming monster characters. We only ask that you do not take pictures *inside* the attractions. The spirits do not react well to bright lights...it not only hurts their eyes, but ruins the experience for others.

What are the busiest and least busy times of the day / season?

For the shortest lines we suggest you arrive early in the evening. The Children's Trail has a wait line right at opening but typically a very short wait after the first half hour.

Do you sell food and beverages at your event?

Our partner, Rotary of West Linn, sells kettle corn and beverages onsite.

How long will it take me to experience West Linn Haunted Trail?

The time on the trail is about 20 minutes. And, of course, how long it takes also depends on how fast you can run from the zombies!

How should I dress?

While our policy states that no actors/monsters will touch you, we cannot extend that guarantee when it comes to our array of flesh eating slugs, bats or ravenous rats. (Don't worry though, the rats don't eat much and the slug slime is nontoxic and does not stain clothes.) You may also get a little wet from the drooling monsters and people have been known to wet their own pants in these kinds of attractions. Therefore, we suggest that you wear comfortable clothing and shoes, and leave that expensive chiffon wedding outfit at home!

Do you have a lost and found?

Yes, we have to. With so many people jostling about to get away from the monsters, things just naturally go flying. We've tracked down and returned just about everything including sweaters, wallets, cell phones and jewelry. Please notify any of our security or guest relations hosts as soon as possible and they will make an immediate search for you. If you do not discover your loss until after you have left the event site, call 503-557-4700 for assistance.

Is it scary?

YES! Our haunted trail and the dark woods are an eerie environment. Many guests do not make it to the end and wet pants are more common than you think. The detail and effects are top notch but still a haunted trail will only be as scary as you want it to be. In other words go in with an attitude for fun and it will be.

Is it healthy to get scared?

Do you enjoy scary movies? Haunted attractions are just like the movies but here you are in the middle of the action. Yes, you will get scared, but in the end it's all fun and you'll come out smiling AND laughing at the same time (now that's scary)! Most everyone enjoys talking about their experience, recounting stories of how high so-and-so jumped, and who lost their shoes in the frenzy to escape the monsters.

Are the attractions the same each year?

We started haunting in 2010 and we have not had an exact duplicate attraction yet. Similar popular themes may reappear, but the attractions are always redesigned and rebuilt with new features and surprises, so it's always new, even to our repeat guests.

What if I have health problems (e.g. heart, asthma, etc), am pregnant, on medication or have been drinking/using drugs?

We advise discretion. We use artificial fog that may cause a reaction to asthmatics that are sensitive to this environment. The scares inside will raise your heart rate and blood pressure, and we use strobe lights which may trigger an epileptic response to those prone to seizure.

The Haunted Trail is a walk through the woods at night where you will encounter scenes and characters to scare you along the way. It is NOT a "Hay Ride", not recommended for the elderly or very young as it's not a "trick-or-treat" trail. It is, however, the one Haunted Trail of West Linn. The trail is a "trail" and consists of uphill, downhill, stairs and uneven ground.

If you are intoxicated, we will not allow you to enter for your own safety and ours. If we believe you are under the influence of drugs, we may not allow you to enter until a later date when you are in better condition. And if you feel the need to challenge our decision, a police officer will be made available to assist you.

Can we be injured at your event?

We've never had any reports of serious injuries at our event. Our monsters are always on the prowl to keep things safe for you. The occasional bumps on the head that occur are most often caused by guests running into other members of their own group as they scream and run to avoid the attacking monsters.

Does your event have security?

Our event has Security a staff that helps to keep things running smoothly. We seldom, if ever, have a problem that actually requires security but we have our team just in case. They spend most of their time serving as hosts to make your visit more pleasant.

Can I wear costumes or masks?

Costumes are encouraged, but masks are not allowed for the safety of our monsters and guests. It's dark and you need to see to avoid running into things!

Ok, I could not make it through. It was too scary! Do I get my \$\$ back?

No. If you get "too" scared and can't make it through then we have accomplished our goal to scare you. That's precisely why you paid the admission in the first place, so no refunds are provided for this reason.

Can I be evicted from the event?

YES! The haunted trail is designed to be a positive, safe and fun place. We do not permit inappropriate language or behavior, weapons of any kind, alcohol, etc. These guidelines are for your own safety. Persons who are asked to leave for inappropriate conduct do *not* receive a refund.

Can I buy beer there?

No alcohol of any kind is allowed on site, including the parking lot. Security patrols for this and will evict you from the premises.

Can I attend intoxicated or under the influence of drugs?

Anyone who is under the influence of ANYTHING that impairs their judgment or motor functions will be asked to leave and invited to return when they are better prepared to participate. This is for your own safety as well as the safety of other guests. Keep in mind that if you buy tickets and then are asked to leave for any reason, including being intoxicated or on drugs, you will *not* receive a refund.

Can I bring my children to West Linn?

While startling surprises occur throughout these adventures, West Linn lacks the overabundance of gore associated with many haunted attractions, providing a quality experience instead of shock and gore to entertain. Use your own discretion if you choose to allow your children to enter. If you want to bring younger children to West Linn, be sure your child knows the difference between fantasy and reality. All children (and adults!) have different "scare" tolerances, and you know your child best. Keep in mind this is SCARY entertainment!

Are there discounts for children?

We provide the same quality experience for all guests; therefore the Haunted Trail price is the same for all ages. Remember the Haunted Trail is designed to be a frightening experience and are not recommended for impressionable or sensitive children. However, there is a family area with crafts and activities and a short loop (Enchanted Trail) for those with young children (those age 3 and under attend for free).

What about lost children?

We've never lost a child to a monster...yet. But it's possible to get separated with so many people and exciting distractions around. Our Security will be happy to assist you in tracking down lost children (and parents!).