

West Linn Parks & Recreation Program Satisfaction Survey

MicrositeParks and Recreation



Primary Image Placement: Left

Complete your West Linn Parks & Recreation
Program Satisfaction Survey now.

Your email: Please enter your email address if you would like a City of West Linn staff person to contact you
about this survey.

Your name: Please enter your name
if you would like a City of West Linn staff person to contact you about this survey.

Value: Extremely dissatisfied - 1

2

3

4

Extremely satisfied - 5

N/A

On a scale of 1 to 5, where 5 represents "Extremely Satisfied" and 1 represents "Extremely Dissatisfied," how
would you rate the level of value to you and/or your family for this program or activity?

Suggestions?: Do you have any
suggestions for class offerings or improvements to our programming? Please share your thoughts and suggestions
with us!

Facility - Convenience: Least - 1

2

3

4

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Most - 5

N/A

On a scale of 1 to 5, where 5 represents "Most" and 1 represents "Least," how convenient is the facility or space location for this class or activity?

Customer Service: Extremely dissatisfied - 1

2

3

4

Extremely satisfied - 5

N/A

On a scale of 1 to 5, where 5 represents "Extremely Satisfied" and 1 represents "Extremely Dissatisfied," how would you rate your level of satisfaction with West Linn Parks & Recreation's level of customer service?

Class Name: *

Class Date: *

Overall Enjoyment: * Extremely dissatisfied - 1

2

3

4

Extremely satisfied - 5

N/A

On a scale of 1 to 5, where 5 represents "Extremely Satisfied" and 1 represents "Extremely Dissatisfied," how would you rate your level of overall enjoyment of the class or activity?

Overall Enjoyment - Why: Why did
you rank your overall enjoyment in that way? What specifically did you enjoy or not enjoy about the class or activity?

Recurrence: Not at all likely - 1

2

3

4

Very likely - 5

N/A

On a scale of 1 to 5, where 5 represents "Very Likely" and 1 represents "Not at all likely," how likely are you to register again for a West Linn Parks & Recreation program?

Recommendation: Not at all likely - 1

2

3

4

Very likely - 5

N/A

On a scale of 1 to 5, where 5 represents "Very Likely" and 1 represents "Not at all likely," how likely are you to recommend a West Linn Parks & Recreation program or activity to a friend or relative?

Overall Quality: Poor

Fair

Good

Very Good

Excellent

N/A

How would you rate the overall quality of the program or activity?

Time - Convenience: Least - 1

2

3

4

Most - 5

N/A

On a scale of 1 to 5, where 5 represents "Most" and 1 represents "Least," how convenient is the time or hours of this class or activity?

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