

Moving? Starting Service?

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Moving into the City of West Linn?

First of all welcome to the beautiful City of West Linn. One of the first basic areas that you are probably interest in, is how to set your new home up with the various type of utility services. The City provides water, sanitary sewer, and surface water management services with a separate entities that provide for garbage, electric, natural gas, cable, and phone. Below is a handy contact listing of the various entities, who to call, and their web site home page. The larger utility companies such as PGE, NW Natural, and Qwest have an online web page where you can sign up to start a new service. For the City and West Linn Refuse (i.e., garbage services) you will have to call their particular number provided.

To initiate or terminate City utility services (i.e., water, sanitary sewer, and surface water management services), you may now fill out an [authorization form online here](#).

For your payments on your City utility services, here is the link to the various methods that you can use to make payments on your monthly utility bill including our automatic direct payment program where it is automatically paid directly from your checking account: <http://westlinnoregon.gov/finance/paying-your-utility-bill>

Welcome again and hope you find this reference page helpful.

Type of service	Company Name	Phone number	Web site
• Utility services	City of West Linn	503-656-4262	http://westlinnoregon.gov
• Garbage service	West Linn Refuse	503-557-3900	http://wlrr.com
• Electric service	Portland General	1-800-542-8818	http://portlandgeneral.com
• Natural gas service	NW Natural	1-800-422-4012	http://nwnatural.com
• Cable services	Comcast	1-800-COMCAST	http://comcast.com
• Phone services	Qwest	1-800-475-7526	http://www.qwest.com

Web Links

[Paying your Utility Bill](#)[Utility Rates](#)[Utility Billing & Related Info](#)[Utility Account Authorization Form](#)

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